

Woosehill Patient Participation Group

Amended Minutes of the Meeting held on 30th April 2019

Present: KG, KC, TH, KL, RS, PE, JJ & MM

Apologies: CA, JB, MT, ST, PP & DC

1. The Minutes were accepted
2.
 - The minor surgery practice is now under way and ST sees patients on weekly basis as CCG lifted the the cap on the amount of procedures. I have Susanne's name linked with this - not sure if she helps with these clinics.
 - Following the Flu clinics KL is to meet with the nurses to plan this year's campaign, it is hoped that this will include evening clinics for those who would prefer to come after work. The clinics are likely to be longer and ST & RA will be there most weeks. Children have the nasal spray & this has a short shelf life, so proposals may include the first or last hour of each clinic, rather than a specific date for these. It is hoped that the clinics will be the end of September. It was noted that the different coloured forms were very helpful & the computer system still needs to be slick.
 - The picture board (from an earlier meeting) is now almost complete.
3. The area PPG meeting has not taken place it is 1st May & neither JB or MM can attend, PE may be able to go - MM gave him a copy of the agenda.
4. The meeting was reported on (a copy of the agenda & a photograph of the board developed by one group's discussion is attached).

The theme was Challenges facing Primary Care.

One of the main areas of concern in one group was the pressure on medical staff in the surgeries as more & more is pushed onto them for example it was mooted that pre-op checks should be done in the surgeries. The use of paramedics & district nurses was discussed & it was said that for us it may not be essential as we have 2 Advanced Nurse Practitioners. Other things which were felt to be a necessity included that of NHS podiatrists in practices.

The sharing of data was discussed & it was said that everyone had to accept this or go on line to opt out.

Practice networking was discussed - ours is with Wokingham, Burma Hills, Crowthorne (New Wokingham Road) at present each practice is only booking their own patients for the extra hours - this is 1 Saturday per month & the appointments are pre-bookable. This is not for emergency appointments.

Berkshire West CCG have produced a leaflet which explains how they are working with local councils to try to make life better for us. These leaflets were distributed at the last meeting & there will be some in reception for those who were not there to collect.

Reading have produced a toolkit for PPG's this has been copied & is in reception for all

to collect.

5.

- JJ said that the new website information is now on the TV screen in reception. There was some discussion about registering on line & other things which were not appropriate as the site is still in its early stages. There should be lots of potential using this system. RS thought this was a security (not sure what this is as I have filling written here). Perhaps RS can clarify.
- Doctors appointments (on line) will not appear before 8:00am. It was noted that there were not many there. We now have slightly more than 13 000 patients & this is likely to rise. (not sure who raised this)
- KL - Health Care Assistant, Sam McKenzie, will be doing NHS health checks for those between 40 & 74 but not those with chronic problems. These will include blood test, blood pressure, cholesterol checks & preventative health care. Also will possibly do phlebotomy clinics
- MM asked about the time the doors open (8:00am too late for those who need to check in for an early (8:00am) appointment). It was said that they should be opened just before but a check would be done.

6. The next meeting will be 13th August 2019 (this is subject to change) at the usual time of 1pm.

cc: CA, KC, KG, RS, MT, PP, PE, JB, TH, RA, ST, KL, JJ & MM

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Agenda for the Meeting on 13th August 2019

1. Minutes



Berkshire West
Integrated Care System

2. Matters Arising

Designing our Neighbourhoods

Wednesday 20 February 2019

11am-1pm

Reading Town Hall, Blagrove Street, Reading, RG1 1QH

AGENDA	
3. Discussion on the 'Toolkit' - How can we adapt/use this	<p>11:00 Welcome – <i>Wendy Bower, Lay Member, patient and public engagement, Berkshire West CCG</i></p>
	<p>11:10 Designing our Neighbourhoods – <i>Dr Cathy Winfield, Chief Officer, Berkshire West CCG and Dr Jim Kennedy, Chair, Berkshire West Primary Care Alliance</i></p> <ul style="list-style-type: none"> • The challenges facing Primary Care • Meeting the challenges • Looking to the future • Primary Care Networks (PCNs)
4. Discuss the leaflet from West Berks CCG	<p>11:40 Q&A</p>
5. AOB	<p>12:00 Table discussions - The role of primary care and PPGs in supporting effective change</p> <ol style="list-style-type: none"> 1. As we develop Primary Care Networks and Neighbourhoods, what will be important to patients? 2. How can PPGs help us with explaining these changes to patients 3. As the link between the patients and General Practice, what areas of service change are you interested in and how might you support practices with this?
6. Date of Next Meeting	<p>12:45 Feedback and close – <i>Wendy Bower</i></p>

cc: CA, KC, KG, RS, MT, PP, PE, JB, TH, RA, ST, KL, JJ & MM

Photograph of one Group's discussion points.

① What will be important to patients?

- geography - access to surgeries.
- transport?
- Ill - will be able to operate a direct booking service.
- Continuity of care
- sharing personal data ?? ^{safe} efficient access to patient information
- non computer users!

② How can PPGs explain changes to patients?

- patient surveys - funding needed?
Survey monkey.
- News letters - local press

• Personal contact in surgeries

- use the website
- Open days/sessions

③ Link between patients & GP - areas of service change & support.

- podiatry
- pre op checks
- School nurses cradle to grave service

Community navigators - BRING BACK!
engagement between practices & PPG key